

The ***Practice Development*** series

Effective supervision of child and youth welfare workers

Supervisors in the area of child/youth and family welfare commonly learn how to supervise solely through 'on the job' experience. Their main source of knowledge may be their own experiences of being supervised. This interactive one-day workshop assists supervisors in child and family welfare and youth services to develop their skills in supervision practice. Participants are introduced to key theory and knowledge, and supported to use this in examining their own framework for supervision.

Effective recording for child and youth work

Recording – from case notes to court reports – is essential to effective child and youth work but can be difficult to do well. This highly interactive workshop examines the science and the art of recording in various contexts. Learn how to write well-structured documents which achieve their purpose as tools to help protect and support children and young people. Participants will learn to apply the 'rules' for succinct but effective recording, including efficient and useful case notes, quality written assessments and plans, and well-supported practice decisions.

Case planning for active intervention

Purposeful case planning – knowing what you are doing and why – is the key to effective work with families and young people, especially when time-frames are limited. This workshop examines how to apply the principles of inclusive case planning so that the process itself helps to engender hope and promote change. It considers the dilemmas faced by workers providing intervention services, where a commitment to client-directed planning can seem at odds with external goals around child safety. The challenges of goal-focused work with families impacted by recurrent crises are also considered. This workshop is for any worker who wants to stay focussed while working *with* clients.

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